

OPERATION SUKUMA SAKHE (OSS)

Possible savings through an alternative deployment strategy for Operation Sukuma Sakhe, linked to the Public Service Volunteer Week.

OPERATION SUKUMA SAKHE (OSS)

Operation Sukuma Sakhe (OSS) is a ward based integrated service delivery model and includes deployment of government officials to War Rooms in wards throughout the Province as part of the Outreach Programme. It is applied to the annual Public Service Volunteer Week where Senior Managers (SMS) are deployed for 5 consecutive days across the Province away from their base in mid-July, coinciding with Mandela Day.



EXECUTION OF THE OSS INITIATIVE:

- Senior Management Service (SMS) deployed once per quarter to deployed once per quarter to **379 priority wards** (high need areas Development Framework). At least one quarterly visit to coincide in the week of **Mandela Day**
- Middle Management Service (MMS) are deployed quarterly to the **806 wards**
- This allows for strategic participation of SMS in the priority wards whilst the MMS foot soldiers ensure full coverage of all wards.

COSTS FOR MAINTAINING CURRENT MODEL

TOTAL OPERATIONAL COSTS ARE ESTIMATED AT **R23MILLION** FOR THE PUBLIC SERVICE VOLUNTEER WEEK

COSTS ESCALATE TO **R62,1MILLION** FOR MONTHLY VISITS

R19,8MILLION SUBSISTENCE AND TRAVEL

R42,3MILLION ON SALARIES FOR 806 WARDS

SALARIES ACCOUNT FOR **76%**

HOURS PER OFFICIAL INCREASE FROM **40 to 96** TOTAL HOURS TO **32,240** **77,376** EXCLUDING TRAVEL TIME

irrespective of the number of wards, costs increased from **R17,6 MILLION to R42,3 MILLION**

THE IMPACT IS REDUCED BY **47.6%** if **379 PRIORITY WARDS ARE TARGETED**

KZN has **870 wards**, 806 of these relate to the social needs areas identified in the Provincial Spatial Development Framework. **379 Wards** have high social needs.

THERE ARE ONLY **621** OFFICIALS AT SMS LEVEL 452 ARE AT LEVEL 13



POTENTIAL FOR GOVERNMENT SAVING THROUGH STRATEGY CHANGES AND OPTIMAL PRIORITISATION



SAVINGS OF **R58,8MILLION** (WHICH IS EQUAL TO OVER 500 HOUSING SUBSIDIES)

CAN BE DRAWN FROM THE TOTAL COSTS OF **R85,8MILLION** USED FOR:



SMS DEPLOYMENT IN THE PUBLIC SERVICE VOLUNTEER WEEK

MONTHLY VISITS TO 806 WARDS



R11,6 MILLION

saving is possible on monthly visits using **Deputy Managers (MMS)**. This is due to the lower salaries of **Deputy Managers**

52%

TARGETING 379 PRIORITY WARDS REDUCES THE OPERATING COSTS



53%

INCREASING POTENTIAL EFFICIENCY IN SALARIES (FEWER STAFF NEED TO BE DEPLOYED)

AND T&S BY 51% (FEWER TRIPS, BUT LOCATION OF WARDS HAS AN IMPACT)