

# INFORMAL SETTLEMENTS

2010/11 – 2013/14

## BACKGROUND

Commissioned by the Department of Performance Monitoring and Evaluation in the Presidency in **December 2013** in order to help assess the extent to which government could rely on data prepared and presented by various departments about the delivery of services to communities and households living in informal settlements after it was reported that the target set for service delivery had been achieved.

## CONTEXT

In setting its delivery standards, the Department of Human Settlements had defined a serviced site as having two or more of **tenure, water or sanitation, and a house as a top structure**

BASED ON THESE DEFINITIONS  
DHS CONCLUDED THAT

**393 000**

INDIVIDUAL HOUSEHOLDS HAD RECEIVED THESE BENEFITS BETWEEN **APRIL 2010 & FEBRUARY 2014** AND THAT GOVERNMENT HAD THEREFORE MET ITS **COMMITMENT TO PROVIDE**

**400 000**

HOUSEHOLDS WITH UPGRADED SERVICES AND SECURITY OF TENURE BY THE TARGET DATE



**±248 000** TOP STRUCTURES WERE DELIVERED



THERE WERE NEARLY **240 000** UNIQUE INSTANCES OF THE DELIVERY OF WATER



THERE WERE NEARLY **240 000** INSTANCES OF THE PROVISION OF TENURE

## FINDINGS

- Review of the data sources showed material differences in the definition of informal settlements.
- These led to very different estimates of the number of such settlements and the households counted as being in 'informal circumstances'.

**ONLY 240 000 UPGRADES, AGAINST THE CLAIMED DELIVERY OF 400 000 UPGRADES**

