

# HEALTH REVENUE

## IMPROVING THE EFFICIENCY OF PAYMENT SYSTEMS

### BACKGROUND

- 1 PER aimed to address the issue of poor revenue collection rates at hospitals
- 2 Detailed understanding of payment management systems was developed
- 3 Revenue & expenditure on payment systems was estimated in costing model
- 4 Efficiency analysis done to identify most efficient aspects of payment systems
- 5 Payment system efficiency is still highly relevant under NHI

EXPENDITURE  
2016/17

**R271**  
**MILLION**



REVENUE  
2016/17

**R1.54**  
**BILLION**

RAF & MEDICAL AIDS ARE **34%**  
**LARGEST** REVENUE SOURCES **33%**

**R47 167**  
**PER BED**

### ACTIONS

**VERY HIGH CAPACITY URBAN HOSPITALS ARE MOST EFFICIENT IN EC & GP BUT OTHER PATTERNS ARE RELEVANT IN OTHER PROVINCES**

PROVINCES SHOULD MAKE USE OF EFFICIENCIES & TRADE-OFF MODEL FROM THIS PER IDENTIFY PATTERNS TO **FOCUS PAYMENT SYSTEM IMPROVEMENT INITIATIVES**